Website Accessibility Statement

August 1, 2019

The Sun City Center Community Association is committed to ensuring that all visitors to the website with disabilities, are able to access all of our website content. We recognize that many visitors to the site are using our website to access information about what we offer and to take advantage of the website to obtain information.

We also recognize that users of the website who have disabilities may use the website with the assistance of technology, including screen readers, as well as captioning, transcripts and the use of other auxiliary aids and services. As outlined below, we want to provide users of our website with information about what we offer, ways to inform us of any difficulties encountered, alternative ways we can offer the services, the time frame for doing so and who to contact for more information.

Our website offers a wide range of information and services and we recognize that for our users with disabilities, some material on our site may pose challenges. We are interested in hearing from users with disabilities, we want to know about your experiences and want to address the challenges you identify.

What To Do If You Encounter A Problem Using Our Website:

Web accessibility concerns or any other accessibility concerns, should be brought to the attention of our IT Department Coordinator. We will respond as quickly as possible.

Email: <u>sccboard@suncitycenter.org</u>Direct: Phone Number: 813-633-3500

Mail to: Sun City Center Community Association

1009 N. Pebble Beach Blvd. Sun City Center, FL 33573

Please provide the following information:

Your name:

Your phone number:

Your email address:

The date and time you encountered a problem using our website:

The web page/web address on which the problem occurred:

What occurred/what were you unable to do: Any error message you received:

We strive to ensure that our website will comply with WCAG 2.0 AA, but recognize that alternatives to using the website should be available in the event that a user with a disability encounters a problem using our website. Should you encounter such a problem, we urge you to contact our IT Department Coordinator, who will provide an alternative way to quickly obtain the information you are seeking to obtain through the website.

Ongoing Website Accessibility Efforts:

We are in the process of working with our Website Designer to assess our website's accessibility and will be undertaking efforts to identify and address areas needing improvement. We will be establishing a schedule for enhancing accessible features of the website on a continued basis.

Ongoing ADA Compliance Efforts:

The Sun City Center Community Association will continually access our website for any ongoing ADA Compliance issues. We welcome you to our website and we look forward to assisting you with any concerns.